

HEALTHCARE FACILITY & SERVICE LICENSING



WHAT IS LICENSING

The Health Regulation Authority (HRA) authorizes and regulates all healthcare-related facilities, ensuring they operate and provide healthcare services in compliance with established standards.

To uphold the highest standards of care, the HRA assesses healthcare facilities based on multiple parameters, including regulatory compliance, quality of care, patient safety, recordkeeping, financial viability, internal and external inspections, staffing, patient rights, emergency preparedness, and continuous improvement.

This rigorous assessment process ensures that licensed healthcare facilities in the Turks and Caicos Islands deliver exceptional patient care. By licensing these facilities, the HRA reaffirms its commitment to the well-being of everyone in the Turks and Caicos Islands.

LICENSING PROCESS

APPLICATION SUBMISSION

The owner/operator of the facility completes and submits the application along with all supporting documents and application fees.

APPLICATION ASSESSMENT

Application and documents are reviewed for authenticity and assessed against legislative standards.

SENIOR MANAGEMENT REVIEW

The inspection findings, recommendations, and previously submitted documents are reviewed by the Health Standards Development Officer and the CEO for preliminary approval before they are submitted to the Board.

ADMINISTRATIVE REVIEW

The application is reviewed for completeness, and payment verification is completed.

LICENSING INSPECTION

An inspector is assigned to conduct a scheduled inspection of the facility to physically observe whether or not daily operations meet the regulatory standards.


BOARD REVIEW

The completed file is presented to the HRA's Board for final approval.


HOW TO SUBMIT AN APPLICATION /GENERAL INFO

All applications and general information queries should be directed to the following email address.

Application Queries

 applications@hra.gov.tc

General information

 info@hra.gov.tc

